

## Other Medical Services

### Nutrition

First Thursday of each month  
9:30am-2:30pm

### Optometry

Twice a Month 9am - 2pm

### Behavioral Health

Monday thru Thursday  
9am - 4pm

### Dental

Two to Three x week 8am - 4pm

### Dental Hygiene

Monday, Wednesday & Friday

### Tobacco Cessation (Telemed)

Once a Month  
10am - 3pm

\* **Days vary depending on  
providers schedule  
(Providers from IHS-PIMC)**

### Health & Human Services

#### Phone Directory

**CHR Transportation**      **928-649-7133**  
**928-649-7116**

**Social Services**            **928-649-7106**

**Elder Advocate**            **928-649-7118**

**Senior Program**            **928-649-6905**

**Food Bank**                    **928-649-7125**

### Phoenix Indian Medical Center

**Toll Free: 1-877-733-7462**

**4212 N 16th Street**

**Phoenix AZ 85016**



## Yavapai-Apache Nation Health Center



Phone: 928-567-2168

Fax: 928-567-8499

### Clinic Hours

Monday thru Thursday 8am-5pm

Friday 8am-12pm

### Physical

2121 W Reservation Loop Rd  
Camp Verde AZ 86322

### Mail

2400 W Datsi St  
Camp Verde AZ 86322

### Alternate Medical Insurance Resources

Examples of alternate resources include, but are not limited to: Medicare, Medicaid (AHCCCS, Kids Care), Veteran's Benefits (Campus, Champva). Private health insurance, Workman's Compensation. You may apply for these other resources if you are potentially eligible to receive them.

AHCCCS Applications are available at YAHC. Applications may be picked up and delivered to DES or brought back to YANHC to be faxed. Online application assistance is also available.

### Updating Personal/Insurance Information

Please notify YAHC if you have any changes with your phone number, address, or health insurance. To help better serve our patients please update all information on an annual basis with YANHC..

### Medication Refills

To refill medication please check to first see if you have refills. If your medications are filled at PIMC please call **1-877-733-7462** and refill over the refill line; ask for pharmacy. You will need your PIMC Chart number and RX number, both located on your bottle.

**NOTE: MEDICATION REFILLS FROM PIMC TAKE BETWEEN 48-72 HOURS TO BE DELIVERED TO YAHC.** If you are refilling through CVS please call 634-2147 (Cottonwood) or 567-2274 (Camp Verde). You will need your RX number located on your bottle.

If you do not have refills please call YAHC, you may be due for a follow up with the Doctor. Patients on chronic medications must have regular follow-ups with the doctor, in order to have refills.

**NOTE: ALL MEDICATIONS BEING TRANSPORTED TO AND FROM PIMC ARE A COURTESY OF CHR. ON THE DAYS THERE IS NO DRIVER TRANSPORTING TO PIMC, THERE WILL BE NO DELIVERY OF MEDICATIONS.**

### Patient Eligibility

Descendants or members of a Federally Recognized Tribe in the US, and Alaska Natives, are eligible to receive services. Proof will be needed in the form of; Tribal ID, Certificated of Degree of Indian Blood (CIB), or BIA Documentation.

### Documents REQUIRED for medical services

#### **Tribal Documentation, Birth Certificate, & Social Security Card**

Direct Care Patients who are only eligible to receive services provided directly by IHS Hospitals, clinics, and health centers. These are patients who are out of their tribal service area, and/or have no close social or economic ties to the servicing tribe.

Purchase Referred Care (PRC) Patients are eligible to receive services at an outside facility, with a referral from an IHS Doctor. These patients have close social or economic ties to a servicing tribe or patients who are in their tribes service area.

Prior IHS Approval Must be obtained for non-emergency services (non-urgent appointments with an outside facility or physician), reporting will require name of physician, facility, date/time of appointment, and reason for visit.

**Receiving a referral does not guarantee that IHS will pay for the service (s) requested. The PRC Program (Purchased Referred Care) is the only program that can authorize payment for care received outside any IHS facility. [602-263-1569](tel:602-263-1569)**

### Emergency Room Visits

Please notify YAHC within **72 hours** of receiving emergency/urgent care services. Consideration is given to elders, 60+ who have **30 days** for notification. Please have the following information ready when you call; Date services were received, name of the facility, and reason for visit, Please inform staff if you were transported by ambulance or if you are treated as an inpatient. **928-567-8470**

### Emergency Medical Assistance

The Nation provides emergency medical assistance for enrolled Tribal Members of the Yavapai-Apache Nation who are uninsured and/or in need of support.

The emergency medical assistance program will expect all other resources be utilized before applying for medical assistance.

If you do not have alternate resources, (i.e. Private Insurance or State Medicaid-AHCCCS) you must apply, if you are potentially eligible.

Emergency medical assistance will be utilized only once a year per person.

Services will be Pre-Approved by the Tribal Medical Assistance Coordinator before payment will be considered.

All requests are reviewed on a case-by-case basis.

### Procedure:

- Application **MUST** be filled out **COMPLETELY**.
- Assistance request is done once a year on annual request basis from date of last request.
- The Yavapai-Apache Nation is last payer of resort, therefore you will need to apply for alternate resources prior to requesting emergency medical assistance.
- Bring medical bills as soon as you receive them. No later than 1 week upon receipt.

### Mission Statement

We will fulfill and meet the healthcare service needs of our community through the Yavapai-Apache Health Center. The focus of healthcare will be on primary care, prevention, and education. We will deliver this care through a partnership with the Indian Health Services in a professional manner that encompasses quality, comprehensiveness, and cultural sensitivity with respect and dignity in caring for our patients.